Ref: Raizer Chairs

To: Care Home Manager

13 April 2022

Dear Care Home Manager,

**Re: Raizer Chair Pilot**

Thank you for your interest in piloting a Raizer II Chair within your care home, I am delighted to confirm that your care home will be participating in this pilot.

The Raizer II chairs are being introduced with the intention to support safe manual handling for you and your team, improve patient experience by reducing long lies on the floor following a non-injurious fall and to avoid subsequent ambulance conveyance or deterioration of the patient’s condition.

**Implementation Training & Support**

You will be contacted by our supplier Felgains with a list of dates to book on for the Raizer Chair training for your home. The training can be cascaded within the home once a member of staff has been trained. Please do not use the chair without the required training. As part of the training, Felgains will also deliver HelpFall training for the care home to ensure patients safety with any handling procedure.

**Warranty and Memorandum of Understanding (MoU)**

The pilot is contracted with Felgains between the 1st of April 2022 and the 31st of March 2023, which will include the providing the care home with the equipment, maintenance, repair, servicing of the equipment, and all appropriate training.

For avoidance of doubt, the Razier chair comes with a two-year guarantee for any repair associated with the Goods. Any extension of such term may be enacted by North East Essex CCG, should it wish to modify the Contract scope to include provisions such as but not limited to; additional annual Raizer Service(s), or additional Goods. The utilisation and benefits realised from this pilot will be reviewed and contract extended if deemed appropriate.

The care home will essentially own the equipment after year one of the pilot, but as the equipment has a two-year warranty, the equipment will continue to be repaired or replaced within that timeframe.

If the chair is not fully utilised during the one-year pilot and the terms of the MOU are not met, this agreement can be terminated and the Raizer chair will be removed.

The care home is not required to continue with this contract after the two-year period but can do at their own cost if the funding is not provided by the CCG.

Please find attached detailed MoU for the care home to sign and return to[mark.shorter@nhs.net](mailto:mark.shorter@nhs.net)

**Evaluation**

In order to measure whether this pilot has met it’s intended outcomes, a report will be compiled by Felgains that will require data collection from the care homes on the chair’s usage. This will be sent to you by Felgains for completion and will support the CCG to upscale this initiative across more homes going forward.

Please do not hesitate to contact me on Tel: 07816361145 or Email: [mark.shorter@nhs.net](mailto:mark.shorter@nhs.net) should you have any queries in relation to this matter.

Yours faithfully

Mark Shorter

Alliance Transformation Lead

North East Essex Clinical Commissioning Group